

## WORKSHOP END-USERS OPEN SERVICE PLATFORMS ACTIVE AND HEALTHY AGEING

March 10<sup>th</sup> 2021 | 14:30-15:45 PM CET International / English language









## WORKSHOP AGENDA



## Main target groups:

end-users, healthcare and social care organisations, (informal) carers, researchers eHealth, public authorities

<b>S</b> Time	# Topic	🛉 Presenter / Chair
14.30-14.40	Opening, welcome Introduction on open service platforms	<b>Ad van Berlo</b> Smart Homes, Netherlands
14:40-14:50	Introduction Platform Uptake project • Open platforms – what, how, who? • Aims of the project • Results	<b>Alexander Nikolov</b> SYNYO GmbH, Austria
14:50-15:05	Introduction on online open service platforms for active and healthy ageing <ul> <li>Functionalities</li> <li>Challenges</li> </ul>	<b>Frans Stravers</b> Company Mextal, The Netherlands
15:05-15:20	<b>Experiences of end users:</b> What are the benefits of open platforms, how to use them and what are the costs?	Video end-users of platform ACTIVAGE Bart Degryse White and Yellow Cross, Belgium Home nursing care and social alarm services Diana Guardado Cáritas Diocesana de Coimbra, Health and social care, Portugal
15:20-15:40	Discussion, questions and answers	Ad van Berlo
15:40-15.45	Wrap up and next steps	Ad van Berlo

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What we want to achieve with the workshops is the following:



**Informing** end-users (the older adults, people with a chronic illness or condition), housing and care providers (care organisations, welfare, housing corporations) and policy makers of municipalities or health insurers about the existence and (potential) usage of open service platforms.



Identify the wishes and needs of the stakeholders to further use open service platforms.



**Hearing** of success factors and lessons learned from stakeholders so that they can also be applied in the further development of open service platforms.